

*Curriculum Vitae*

# GLEND A D. KNIGHT, PH.D



## PROFESSIONAL PROFILE

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Highly motivated professional with 20 plus years of experience in both the health care clinical environment, staff development and the academic environment. Focuses on leadership, teaching/training, health literacy, health communication, health education, chronic disease management, consultation, community engagement and research. Shares information through the use of presentations and effective reports. Facilitates employee skills building which leads to higher performance, effective teams, and efficient operations. Facilitates learning for both employees and traditional students through staff development programs and traditional classroom settings. Uses adult education principles and theories to facilitate adult learning. Served as principal investigator in research study designed to evaluate health care professionals' knowledge and experience of the concept of health literacy, and its effect on health outcomes. Supervised clinical laboratory personnel and performed quality assurance procedures to ensure the accuracy of test results. Develops effective relationships with internal partners as well as external stakeholders. Effective communicator with excellent planning, organizational and negotiation skills. Identifies problems, makes informed decisions and establishes defined goals and objectives. Works effectively with diverse audiences.

## EDUCATION

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**Ph.D., Doctor of Philosophy, Adult Education**, Auburn University, Auburn, AL, 2011 **Dissertation:** *An Evaluation of the Health Literacy Knowledge and Experience of Registered Nurses in Georgia*

• **M.P.H., Master of Public Health, Community Health Education**, Armstrong Atlantic State University, Savannah, GA, 2007. **Thesis:** *A Critical Analysis of Limited Health Literacy in the United States: Review of concepts, prevalence, consequences, and strategies for improvement*

• **M.A., Master of Arts - Gerontology, Human Service Administration**, University of West Georgia, Carrollton, GA, 2002. **Thesis:** *Assisted Living: Making it affordable for all older adults*

• **Completed nine semester hours of course work in graduate level biostatistics**

• **B.S., Bachelor of Science, Business Administration (Management Information Technology)**, Georgia State University, Atlanta, GA, 1988.

• **Diploma, Medical Technology**, Atlanta Technical College, Atlanta, GA, 1978

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## LICENSE AND CERTIFICATIONS

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- Certified Health Education Specialist (CHES)
- Licensed Nursing Home Administrator (LNHA-Georgia)

## HONORS / PROFESSIONAL AFFILIATIONS

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- Golden Key International Honor Society
- Phi Kappa Phi Honor Society
- American Association for Adult and Continuing Education (AAACE)
- American Public Health Association (APHA)
- Society for Public Health Education (SOPHE)
- Board Member, Georgia Alliance for Health Literacy (GAHL), 2015
- Member, Georgia Alliance for Health Literacy (GAHL), Guidelines Committee, 2014
- Board Member, Georgia Diabetes Coalition (GDC), 2015
- Member, Georgia Diabetes Coalition (GDC), Program Committee, 2013

## ACADEMIC /TEACHING EXPERIENCE

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**Adjunct Instructor**, Morehouse School of Medicine, Atlanta, GA, Sept. 2015 to Current  
**Adjunct Instructor**, Atlanta Technical College, Atlanta, GA, 2002 to 2005

## COURSES TAUGHT

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### **Technical College**

- Medical Terminology
- Health Care Ethics
- Phlebotomy Theory
- Phlebotomy Practice

### **Community Training** (ongoing)

- Chronic Disease Self-Management (CDSMP)
- Diabetes Self-Management (DSMP)
- Community Health Worker Training
- Health Literacy
- Adult Education Mathematics

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## PUBLICATIONS

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Knight, G.D. (2014). *Health Literacy: An essential ingredient for better health outcomes – Overview of health Literacy Theoretical Concepts*. In V. C. Wang (Ed.), *Handbook of Research on Adult and Community Health*. IGI Global.

Perkins, K., Pallapu, P., Knight, G. (2006). *Examination of Study Skills*. Journal of the Louisiana Education Research Association, Special Conference Edition.

Knight, G.D. (2011) (submitted). *Limited Health Literacy: Are registered nurses prepared to provide intervention?* American Public Health Association, Washington, D.C.

## HIGHLIGHTS OF PROFESSIONAL EXPERIENCE

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**Co-Chair**, Diabetes Community Action Coalition (DCAC), Atlanta, GA, September 2013 to Present. Collaborate with community organizations, civic leaders, academic institutions and business partners to develop programming designed to improve the health and quality of life of Fulton and DeKalb county residents living with or affected by diabetes. This includes education and training, linkage to quality health care, primary health care, and access to community resources and support to prevent diabetes and its complications. Directs policy development and coordinates strategic planning initiatives.

**Co-Chair**, McPherson Action Community Coalition (MACC), Atlanta, GA, May 2009 to Present. Collaborate with appropriate business and community leaders to develop strategic alliances and processes designed to engage residents living in neighborhoods surrounding the former Fort McPherson Army Base. The objective is to inform and empower residents to participate in decision making processes that impact their communities and ultimately their lives.

**Adjunct Instructor (Allied Health)**, Atlanta Technical College, Atlanta, GA, September 2002 to October 2005.

Taught medical technology students the practice and theory of phlebotomy; medical terminology, and health care ethics. Responsibilities included developing curricula, evaluating student performance, and performing student advisement activities.

**Senior Computer Analyst**, Metropolitan Atlanta Rapid Transit Authority (MARTA), Atlanta GA, December, 1998 to May 2001.

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Developed and implemented staff development plans for information technology staff. Served as technical liaison between IT department staff and other business units in the organization. Wrote computer operations policy. Performed quality assurance procedures on newly developed applications. Provided post-implementation maintenance and support.

**Computer Programmer Analyst**, Georgia Department of Revenue, Atlanta, GA, November, 1996 to September 1998.

Managed software development projects, managed vendor relations, designed and wrote policies and procedures, coordinated the development and implementation of staff development plans, evaluated requests for information technology services and equipment, provided technical consultation to users of the State Income Tax System. Wrote policies, procedures and system documentation.

**Computer Programmer Analyst**, Lockheed Martin Aeronautical Systems, Smyrna, GA, February 1991 to August 1996.

Acquired specifications, designed and wrote software applications. Developed testing strategies to ensure accuracy of new software programs. Coordinated and conducted staff development training, provided technical support of procurement and accounting systems, and served as lead analyst on document management system. Designed, coded, and implemented accounts payable reconciliation software. Developed policies and procedures. Wrote system documentation.

**Medical Technologist; Clinical Laboratory Supervisor; Manager of Clinical laboratory Systems**, Georgia Baptist Medical Center, Atlanta, GA, June 1978 to February 1991.

Served in three separate roles. Managed the operational side of most areas of the clinical laboratory, including diagnostic procedures in hematology, chemistry, immunohematology, microbiology, urinalysis, and serology. Communicated with physicians, nurses, other internal health care providers as well as external partners. Wrote policies and standard operating procedures. Wrote documentation, and performed quality assurance procedures. Conducted employee performance evaluations, Provided technical leadership to clinical laboratory supervisors during the design and implementation of a new Laboratory Information System. Designed and developed computer system training tools and coordinated training efforts. Developed system and training documentation. Coordinated the evaluation, selection and purchase of technology equipment and devices. Coordinated vendor activities. Managed the overall implementation of the Laboratory Information System.

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## CONFERENCES

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- American Association of Diabetes Educators (AADE), Annual Conference, New Orleans, LA, July 2015
- Partnership for Working Families (PWF) Conference, Potomac, MD, October 2011
- Policy Link Equity Summit, Detroit, MI, November 2011

## COMMUNITY SERVICE

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- Board Member, Georgia Alliance for Health Literacy (GAHL), Atlanta, GA, 2014 to Present
- Member, Community Engagement Subcommittee (CES) of McPherson Implementation Local Redevelopment Authority (MILRA), Atlanta, GA, 2012 to Present
- Board Member, McPherson Action Community Coalition, Atlanta, GA, 2009 - Present
- Atlanta Veteran Administration Medical Center – Long Term Care, Intern/Volunteer, 2002
- Fulton County Council on Aging, Community Outreach Intern/Volunteer