

Melita Kelly

TRANSMITTAL FORM FOR LEGISLATION

TO: MAYOR'S OFFICE

ATTN: CARMEN CHUBB

Dept.'s Legislative Liaison: Anita Williams

Contact Number: 404-530-6600

Originating Department: Aviation

Committee(s) of Purview: Finance/Executive

Chief of Staff Deadline: 8/9/19

Anticipated Committee Meeting Date(s): 8/28/19

Anticipated Full Council Date: 9/3/19

Legislative Counsel's Signature: Rhonda Sadler-Collins

Commissioner's Signature: _____

Chief Financial Officer: _____

Chief Information Officer Signature (for IT Procurements): Gay Bramley

Chief Procurement Officer Signature: _____

CAPTION

A RESOLUTION AUTHORIZING THE MAYOR OR HER DESIGNEE, ON BEHALF OF THE CITY OF ATLANTA, TO ENTER INTO AN AGREEMENT WITH PCM-G VIA COOPERATIVE PURCHASING AGREEMENT NUMBER FC-1190770, UTILIZING MASTER BLANKET PO ITS58 SOFTWARE CONTRACT - AWARDED BY THE COMMONWEALTH OF MASSACHUSETTS, OPERATIONAL AND SERVICES DIVISION, ON BEHALF OF THE DEPARTMENT OF AVIATION, FOR THE PURCHASE OF WHAT'S UP GOLD ("WUG") TOTALVIEW MAINTENANCE AND SUPPORT IN THE AMOUNT OF TWENTY-ONE THOUSAND SIX HUNDRED THREE DOLLARS AND FORTY-FOUR CENTS (\$21,603.44); ALL CONTRACTED WORK WILL BE CHARGED TO AND PAID FROM ACCOUNT NUMBERS LISTED HEREIN; AND FOR OTHER PURPOSES.

FINANCIAL IMPACT: \$21,603.44

(see Part 2-B-#6 when applicable)

Mayor's Staff Only

Received by CPO: _____

(date)

Received by LC from CPO: _____

(date)

Received by Mayor's Office: 8/23/19

(date)

Reviewed by: Carmen Chubb

(date)

Submitted to Council: _____

(date)

Stamp: 2019 SEP 11 11:32 AM
OFFICE OF THE CLERK OF THE CITY OF ATLANTA

Part II: Legislative White Paper: (This portion of the Legislative Request Form will be shared with City Council members and staff)

A. To be completed by Legislative Counsel:

Committee of Purview:

Caption:

Council Meeting Date:

Legislation Title:

Requesting Dept.:

B. To be completed by the department:

1. Please provide a summary of the purpose of this legislation (Justification Statement.)

The What's Up Gold Solution manufactured by IPSwitch, Inc., provides an all-in-one Application, it offers Network monitoring, Mapping, Alerting & reporting of activities on the Department of Aviation's ("DOA") Network. The solution is used as our eyes to investigate critical components such as network Switches, Servers, and Wireless Access Points, as well as other computing equipment such as our VoIP Telephone Systems to ensure a stable and functional infrastructure.

It allows our network engineers to check the status of the entire Aviation Network, send alerts, and generate reports. With this tool we now have complete visibility into the status of network devices, systems and applications. It has the ability to monitor the availability of our critical airport applications such as email, Track-A-Flight, Propworks, and Maximo while ensuring there is reliable network performance through conducting network traffic analysis (bandwidth and traffic information), application performance monitoring.

Should the support of the abovementioned tool be discontinued, the consequence to the DOA Network Infrastructure and its associated components would be critically impacted as it would not allow engineers the ability to proactively stabilized the environment. Moreover, without a method to analyze the activities on the network, communicating directly with other network resources will become difficult to evaluate and correct the discrepancies.

Atlanta Information Management – Aviation Services (AIM-AVS) cannot afford system failures on equipment supporting critical applications and any adverse action to network component would effectively halt airport operations. Therefore, securing a professional services agreement to maintain the What’s Up Gold Monitoring tool is an essential requirement to support our critical infrastructure.

2. Please provide background information regarding this legislation.

This type of maintenance and support solution is only offered through an IPSwitch authorized Distribution Channel. The vendors are approved by IPSwitch and have been deemed authorized to sell their products. Otherwise, all maintenance and support are “**voided**” according to the manufacturer SLA – along with any other IPSwitch products that are not purchased from an authorized reseller will not be supported. With a dynamic maintenance and support agreement in place and available, AIM-AVS will continue to achieve its strategic priorities by improving its visibility and response time to known issues in our environment.

3. If Applicable/Known:

- (a) **Contract Type: Coop**
- (b) **Source Selection:**
- (c) **Bids/Proposals Due:**
- (d) **Invitations Issued:**
- (e) **Number of Bids/Proposals Received:**
- (f) **Bidders/Proponents:**
- (g) **Term of Contract:** Three (3) Year Term. One (1) year initial term with option to renew for two (2) additional one (1) year periods.

4. Fund Account Center: 5501 (Airport Revenue Fund), 180107 (Department of Aviation, Aviation Information Services), Expenditure 5213001 (Consultant/Technology), Functional Activity 7563000 (Airport)

5. Source of Funds: Airport Revenue Fund

6. FISCAL IMPACT: \$21,603.44

Cost will be covered by the Department’s current year budget

Budget neutral – no monetary impact

- Cost not anticipated in the Department's current year budget –
see account string in legislation

Or

Note

7. Method of Cost Recovery:

8. Approvals:

DOF: Yes

DOL: Yes

This Legislative Request form was prepared by: Noel Small/Angela Perkinson

Contact Number: 404.382.2142/2135